

8<sup>th</sup> July, 2021

Dear Residents, Family and Friends,

With the lockdown extension announced yesterday BlueWave Living will continue to remain closed to visitors until we are advised otherwise. We hope we will be able to reopen to visitors from Saturday 17<sup>th</sup> July, but must wait on advice of changes to current public health orders. So currently;

- No Visitors are allowed into BlueWave Living. Our doors will remain closed to visitors.
- Exceptions may be allowed for those providing essential caring functions (such as for any resident who may be palliating). These must be approved by the clinical management team.
- Residents cannot leave BlueWave unless they meet one of the four reasons to leave home under the lockdown order. From a practical perspective, the only reason a resident may leave the facility is if they have a necessary medical appointment to attend. Residents must abide by the Public Health Order now in place as well.

As previously our team are able to help facilitate video calls via tablets with residents. Please email or call us to arrange a booking.

Our team will continue to provide excellent care for your loved ones and engage in our normal extensive range of activities (with some changes to meet current guidelines). We regularly post what is happening daily on our facebook page – please follow us there if you haven't already.

I continue to encourage anyone who is eligible to obtain the COVID vaccine to do so. That is clearly the only path out of continued lock downs and restrictions such as we are facing, both in our industry and the broader community.

Also I would like to advise we are actively encouraging all our staff to obtain the Pfizer Vaccine as soon as possible. However, there remains supply shortages of this vaccine, coupled with clinic resource challenges which is limiting bookings available. We continue to work with the Public Health Network to try and improve access options for our staff.

As always, thank you all for your on-going support and patience during these times.

Yours sincerely,



Matt Downie  
CEO

