

27th June, 2021

Dear Residents, Family and Friends,

With the changes announced yesterday putting our region into Lockdown, we received further advice last evening regarding Aged Care Facilities in the lockdown regions;

- No Visitors are allowed into BlueWave Living. Our doors will remain closed to visitors.
- Exceptions may be allowed for those providing essential caring functions (such as for any resident who may be palliating). These must be approved by the clinical management team.
- Residents cannot leave BlueWave unless they meet one of the four reasons to leave home under the lockdown order. From a practical perspective, the only reason a resident may leave the facility is if they have a necessary medical appointment to attend. Residents must abide by the Public Health Order now in place as well.

As previously our team are able to help facilitate video calls via tablets with residents. Please email or call us to arrange a booking. Hopefully this lockdown is relatively short lived this time.

Our team will continue to provide excellent care for your loved ones and engage in our normal extensive range of activities (with some changes to meet current guidelines). We regularly post what is happening daily on our facebook page – please follow us there if you haven't already.

I would again encourage anyone who is eligible to obtain the COVID vaccine. That is the only path out of continued lock downs and restrictions such as we are facing, both in our industry and the broader community.

Another reminder from the 1st June, visitors must provide evidence of having the 2021 influenza vaccine, or will not be permitted to enter an Aged Care Facility. This is in line with NSW Health requirements. If you have not had the vaccination, entry will only be permitted under extraordinary circumstances and must be approved by a Clinical Manager.

As always, thank you all for your on-going support and patience during these times.

Yours sincerely,



Matt Downie
CEO

