

30<sup>th</sup> December, 2020

Dear Resident, Family and Friends,

I am writing to provide another update for BlueWave in relation to COVID-19. With an updated advice and direction now provided by NSW Health last night;

**Until at least 11:59pm Wednesday 6<sup>th</sup> Jan, all residential aged care facilities in Greater Sydney (including the Central Coast) must exclude visitors.**

**As such BlueWave Living will be closed to visitors until at least Thursday 7<sup>th</sup> January.**

**Visitors may be allowed for exceptional circumstances (such as end of life care) – these would be discussed with the Clinical Management Team.**

All staff (and visitors) must continue to wear a mask whilst in BlueWave Living.

If a resident leaves the facility, they will be required to self-isolate for 14 days within their room upon their return. We strongly advise against any residents leaving the facility. Exceptions apply for urgent medical appointments.

If you had made arrangements to take your loved one out of the facility, we suggest to defer that for the time being. No elders at risk should be moving about within our community if it can be avoided.

We are aware there are now at least three confirmed COVID active community cases within our immediate local community, and that there have been other persons who have tested positive whom have also visited our region.

Please remember that video chats and phone calls remain an option. Please contact us to book a video chat if your loved one requires assistance with that. You can either email or call to arrange this.

Thank you all for your on-going support and patience whilst we continue to work through these challenging times. We will update again presumably on the 6<sup>th</sup> January once we receive further advice.

Yours sincerely,



Matt Downie  
CEO

