

14th Sep, 2020

Dear Resident, Family and Friends,

I am writing to provide another update for BlueWave in relation to COVID-19. As I mentioned in my update on Friday, we were waiting for NSW to review their current advice. NSW Health have decided to continue to instruct Aged Care facilities in Sydney and Central Coast to remain closed to all visitors. This is due to the concern over the number of community transmissions which have occurred in these areas over the last couple of weeks.

We continue to monitor the community transmission on a daily basis, and given the numbers continue to be trending downwards, I would anticipate that NSW Health 'may' allow us to open next week to visitors in some capacity, assume the low incidence of community transmission continues.

We are very mindful this is difficult for all involved, but we do need to operate in line with NSW Health directions.

We have had some enquiries regarding booking the 'I See U' program when we are allowed to re-open to visitors. We will provide information around this once we have clarity as to when we can re-open to visitors. However in response to some concerns raised, we would limit the number of visitors each resident can receive each week via the 'I See U' program – to make it fair to all families for access, should that be the only option for a face to face visit once we re-open.

A reminder that we continue to offer facetime/skype type calls, and phone calls as additional means for family to keep in touch with loved ones. Please book a time on the above email or phone us.

Best wishes to all and continue to stay safe.

Yours sincerely,



Matt Downie
CEO

