

7th January, 2021

Dear Resident, Family and Friends,

I am writing to provide another update for BlueWave in relation to COVID-19. With an updated advice and direction now provided by NSW Health this afternoon I am pleased to advise the following;

Until at further notice, residents may have a maximum of only two visitors per day, providing visitors are not from the Northern Area of the Northern Beaches, City of Wollongong, Cumberland City Council, or Canterbury Ward area.

Also we must exclude any visitors who live in a household with a person who is currently self isolating, or have been to any of the latest COVID-19 locations in NSW as listed on NSW Health website.

All staff (and visitors) must continue to wear a mask whilst in BlueWave Living and ensure social distancing is maintained at all times. Temperature checks and screening questions for all visitors will be required.

Please ensure you co-ordinate with your own family/friends regarding visits so as people won't be turned away should a resident have already had two visitors for the day.

Please note our visiting hours are 9am to 4:30pm Monday to Friday, and 10am to 4pm Saturday and Sunday and public holidays.

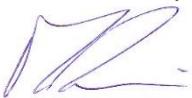
Visitors must only visit residents in their private bedroom, or another space as nominated by staff. Visitors are not to interact with other residents within BlueWave, nor stay in common areas within the building.

Residents will not be required to self-isolate if they leave the facility, unless they visit one of the areas of COVID risk as listed on NSW Health website.

Please remember that video chats and phone calls remain an option. Please contact us to book a video chat if your loved one requires assistance with that. You can either email or call to arrange this.

Thank you all for your on-going support and patience during these times.

Yours sincerely,



Matt Downie
CEO

