

2<sup>nd</sup> October, 2020

Dear Resident, Family and Friends,

I am writing to provide another update for BlueWave in relation to COVID-19. We have received updated advice from NSW Health. I am pleased to advise we will now allow visitors from Sydney, except for the following LGA's; Campbelltown LGA, Liverpool LGA, Parramatta LGA. If you live in those areas, or if you have visited those areas within the last 14 days, you cannot enter BlueWave Living. This change will be effective from Tuesday 6<sup>th</sup> October onwards (following the long weekend).

Other requirements;

- All visitors must wear a mask for the duration of their visit, and maintain social distancing, including with the resident they are visiting.
- Visitors must only visit within the resident's room. Visitors are not to spend time in any common areas, or interact with other residents.
- All visitors must have had the current influenza/flu vaccine and show evidence of this.
- For visitors, visiting a resident who is in a shared room, you must make a booking by either calling us or emailing us – per contact details above. Those visits will occur in the 'I See You' lounge area.
- For visitors, visiting a resident in a private bedroom, there is no need to make a booking, however a resident cannot have more than two visitors at any one time. Please co-ordinate this with your respective family and friends who may be visiting.
- A maximum of two visitors per visit, and a maximum of 1 hour per visit (or 45 min in the 'I See You' lounge to allow us time to sanitise between visits)
- Visiting hours will now be from 10am to 4pm, 7 days a week.
- Family are welcome to take residents out for family visits from BlueWave, however please be mindful of maintaining social distancing, and mask use where social distancing is difficult.

We are very mindful that as we are in School Holidays now, we are seeing a large influx of Sydney visitors to our lovely coastal region. With that there is the potential risk of community transmission, so will continue to monitor that closely. Thank you all for your on-going support and patience whilst we continue to work through these challenging times.

A reminder that we continue to offer facetime/skype type calls, and phone calls as additional means for family to keep in touch with loved ones. Please book a time on the above email or phone us.

Best wishes to all and continue to stay safe.

Yours sincerely,



Matt Downie  
CEO

