



A Message from our CEO

This year is shaping up to be a turning point for our industry. The Royal Commission into Aged Care has officially gotten underway, with the first hearing occurring on Friday 18th January. The commission is inviting members of the public to

make submissions. The commission has also written to all providers to make submissions, to which BlueWave Living will respond.

Whilst there is concern regarding some examples of very poor care within the industry, as highlighted by recent media, there are also many providers who continue to work hard to provide excellent care. I am sure that the commission would appreciate submissions of examples where quality care is being provided to a high standard, as a reference, in addition to those submissions raising concern.

If anyone would like to make a submission, they can do so by visiting the Royal Commission website and following the links through to submissions. The site can be found at www.agedcare.royalcommission.gov.au

I believe that the focus that this Royal Commission casts upon our industry can only end up being a positive one, as a review of what is working and what isn't, can only lead to positive recommendations to ensure we deliver a sustainable quality aged care system nationally for the future.

We have a fantastic team here at BlueWave who I know go above and beyond on many occasions to provide care and support for our elders living here, and I thank all our BlueWave team for that on-going commitment to our elders in care.

Back at a local level, I am pleased to advise that the painting has kicked off again at The Shores, as we continue with our refurbishment work. They will progressively work through the bedrooms, and we are expecting to complete two bedrooms every week. We are also installing new LED lighting in the bedrooms as part of this process. We expect the new floor covering works to commence around early March at this stage. Additional new furniture will arrive by the middle of the year to compliment the refurbishment work.

We have also recently established a commercial grade private fibre connection to expand our internet offering. Whilst the NBN can deliver high speeds, in our case the maximum speed we could connect to was 25Mbps, and it did not allow sufficient volume for a large number of connections. Sharing one NBN connection amongst a few hundred connected devices simply doesn't really work to enable high speed results. Thus the establishment of an additional commercial grade private line.

We are in the process of updating our WiFi network to accommodate a dedicated high speed network, specifically for video streaming (such as Netflix/Stan/YouTube etc). If residents wish to access this new network (for their smart TV for example), they will be able to do so for a nominal fee of \$4 per week. We hope to have this available by March sometime, and there will be further communication to all once it is set up and running.

Best Wishes,

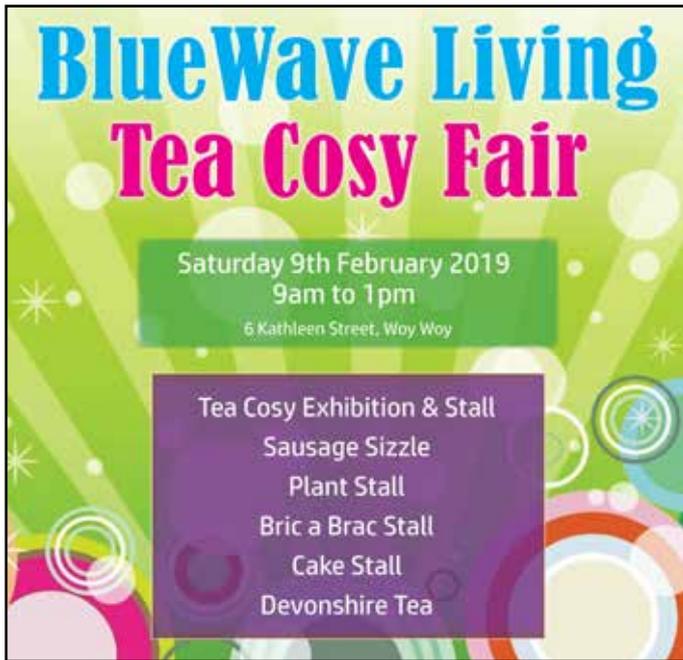
Matt Downie



A big welcome to our new residents
Bruce Anderson, Ken Cox, Kathleen Lock, Olive O'Brien

Farewells

We would like to acknowledge the following residents who are no longer at BlueWave Living: Albert Joyce, Ted Lowe, Val Steedman, Gaye Whittle, Max Zionzee.



Life Member of BlueWave Living

Congratulations to Paul Tonkin who received his Certificate of Life Membership this month from Chairman of the Board, Ross Pearse.

Charles Brock also received his Certificate of Life Membership in December.



1st	1pm	Afternoon Tea Bus The Shores
4th	10am	Morning Tea Bus The Cove
	1.30pm	Residents Meeting Palm Sails
5th	10.30am	Chinese New Year with Julz
	10am	Morning Tea Bus The Haven
6th	9.30am	Residents Meeting The Shores
	9.30am	Morning Tea Bus Nursing Home
7th	9.30am	Assisted Shopping Bus Facility - Leaves from BlueWave
	1pm	Assisted Shopping Bus Facility - Leaves from The Shores
8th	9.30am	Catholic Mass
	10.30am	Soundwaves @ The Shores
	1pm	Afternoon Tea Bus The Shores
9th	9am	BlueWave Tea Cosy Fair
11th	9.30am	Morning Tea Bus The Cove
	10.30am	Residents Meeting Nursing Home
12th	10am	Morning Tea Bus The Haven
13th	9.30am	Morning Tea Bus Nursing Home
	9.30am	St Lukes
15th	1.30pm	Afternoon Tea Bus The Shores
18th	9.30am	Morning Tea Bus The Cove
19th	10am	Morning Tea Bus The Haven
	1.30pm	Happy Hour with Lonny
20th	9.30am	Morning Tea Bus Nursing Home
21st	9.30am	Morning Tea Bus Palm Sails
	1pm	Assisted Shopping Bus Facility
22nd	11am	Lunch Bus The Shores
25th	11am	Lunch Bus The Cove
26th	11am	Lunch Bus The Haven
28th	11am	Lunch Bus Palm Sails

